

2002

PENNSYLVANIA STATE POLICE

Firearms Annual Report



ERIE WARREN MCKEAN POTTER TIOGA BRADFORD
SUSQUEHANNA WAYNE PIKE LACKAWANNA
WYOMING SULLIVAN LYCOMING CLINTON CAMERON
ELK FOREST VENANGO HUNTINGDON CRAWFORD
CLARION JEFFERSON CLEARFIELD CENTRE UNION
SNYDER NORTHUMBERLAND MERCER MONTOUR
COLUMBIA LUZERNE CARBON MONROE ARMSTRONG
NORTHAMPTON LEHIGH BUCKS MONTGOMERY
PHILADELPHIA DELAWARE CHESTER BERKS
SCHUYLKILL LEBANON LANCASTER DAUPHIN YORK
ADAMS CUMBERLAND PERRY JUNIATA MIFFLIN

FULTON BLAIR BEDFORD SOMERSET CAMBRIA
INDIANA WESTMORELAND FAYETTE WASHINGTON
GREENE ALLEGHENY BEAVER LAWRENCE BUTLER



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA STATE POLICE
1800 ELMERTON AVENUE
HARRISBURG, PA. 17110

OFFICE OF COMMISSIONER

I am pleased to submit the 2002 Pennsylvania State Police Firearms Annual Report.

The total firearm background check calls placed to the Pennsylvania Instant Check System were up 11.85% in 2002.

Technical equipment upgrades in 2002 resulted in more efficient and timely responses through the Pennsylvania Instant Check System automated call process, reducing the average background check from 2.6 minutes to 41 seconds. The system enhancements were supported through a federal grant obtained by the State Police, Firearms Division.

The Pennsylvania Instant Check System is one of the most comprehensive and technologically advanced background check programs in the country. The system has enhanced the ability to locate and apprehend fugitives from justice. In November 2002, the Pennsylvania Instant Check System logged its 500th apprehension of a wanted person attempting to acquire firearms illegally. Additionally, Pennsylvania's firearm background check program was recognized this year at the Federal Bureau of Investigation, National Instant Check System Conference held in Seattle, Washington, as having an outstanding program for the identification of individuals who are the subject of a protection from abuse order, and who intentionally attempt to acquire firearms in violation of state and/or federal firearm laws. Every effort is made to achieve our goal, which is to keep firearms out of the wrong hands while accommodating the lawful sale of firearms in an expeditious manner.

The Firearms Division strives to maintain a positive working relationship and open communication with firearm dealers, county sheriffs, law enforcement, and provide service to the public on firearm related issues. Since the inception of the Pennsylvania Instant Check System, customer service features have been initiated such as the bi-annual Firearm Dealer's Newsletter, and a Firearms Division section has been added to the State Police web site (psp.state.pa.us), offering a variety of information including statistics, safety tips, legislation, and forms relating to state firearm issues.

I extend my sincere appreciation to the Pennsylvania firearm dealers whose support continues to play a critical role in the success of the Pennsylvania Instant Check System. By working together, we can create a safer community for all citizens of the Commonwealth. On behalf of all Pennsylvanians dedicated to this purpose, I respectfully present the 2002 Pennsylvania Firearms Annual Report.

Sincerely,

Col. Jeffrey B. Miller

Colonel Jeffrey B. Miller
Commissioner

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EXECUTIVE SUMMARY

Pursuant to the Pennsylvania Uniform Firearms Act, the Pennsylvania State Police (PSP) conduct a firearm background check program, the Pennsylvania Instant Check System (PICS). PICS utilizes a toll-free number and Interactive Voice Response component which was designed to handle 1.2 million calls a year, and when applicable, issue approvals without operator intervention.

Pennsylvania has served as a Point-of-Contact State for the National Instant Check System operated by the Federal Bureau of Investigation since July 1, 1998. The PSP is required to comply with both state and federal law in determining an individual's eligibility to acquire and possess firearms.

The PSP works together with the United States Department of the Justice, Bureau of Alcohol, Tobacco, Firearms, and Explosives (BATFE) in the investigation and prosecution of individuals attempting to acquire firearms illegally, by networking information and coordinating investigative efforts. During this year, there were 551 files referred to PSP Troops, BATFE, and local police departments for investigation. As a result of these referrals, there were 282 arrests reported and 163 convictions. Prosecution was declined on 156 cases.

The firearm background check process consists of comprehensive searches of many databases, including: 1.89 million Pennsylvania criminal history and juvenile records, 251,742 mental health records, approximately 72,000 wanted persons, and federal files containing over 42 million criminal history records, and 5 million records on other prohibited persons. Due to the large volume of records in each of the many databases searched to run a single background check, the process may take up to fifteen days to complete when a potentially prohibited offense or condition is identified.

In 2002, PICS conducted 593,379 transactions for sheriffs and firearm dealers throughout the Commonwealth. Of these calls, 59% were approved within minutes by the system, while an additional 31% were approved during the initial call with the assistance of an operator. Therefore, 90% of transactions were approved on the initial call. Calls transferred to an operator either identified a record that required review or were placed from a rotary phone, which requires operator assistance. Approximately 64% of the calls received were for gun checks, 31% were for a license to carry a concealed firearm, and the remaining 5% were requests for information on pending checks.

Of the 593,379 transactions this year, 11,132 were initially denied through prohibitions indicated on the individual's record. There were 4,805 individuals who challenged their denials. Based on continued research, information that was provided by the subject of the background check, and/or receipt of official court records, there were 2,038 challenges that were granted a reversal. The overall approval rate for firearm background check transactions in 2002 was 98%.

A total of 388,001 firearms were reported purchased or privately transferred in Pennsylvania for 2002. Licensed firearm dealers reported 143,357 handgun transactions and 244,644 long gun transactions for the year.

The *Pennsylvania Uniform Crime Report* for 2002 reported 12,349 violent crimes committed involving the use of a firearm.

There were 100 fugitives identified and apprehended as a result of PICS in 2002. Law enforcement authorities are notified immediately, when a fugitive is attempting to purchase a firearm, and is identified through a PICS check.

This report provides statistics and information on the activities of the Pennsylvania State Police, Firearms Division, for calendar year 2002 in compliance with 18 Pa. C.S.A. § 6111.1(i) of the Pennsylvania Uniform Firearms Act.

BACKGROUND

On June 13, 1995, Act 17 was signed into law. Act 17 amended Title 18 of the Pennsylvania Consolidated Statutes, the Pennsylvania Uniform Firearms Act (PUFA). The law included provisions for the PSP to conduct firearm background checks and to collect a \$2.00 fee from firearm dealers for each background check processed and a \$3.00 fee for the sale/transfer of each taxable firearm.

Based on the requirements of Act 17 of 1995, the PUFA, and its subsequent amendments, the PSP has taken an aggressive and technologically advanced approach to the firearm background check responsibility with the creation of the Pennsylvania Instant Check System (PICS). PICS provides instantaneous records access through a toll-free telephone number and an Interactive Voice Response system (IVR). The system is designed for use by county sheriffs and firearm dealers to ascertain an individual's eligibility to acquire a license to carry a firearm, or obtain a firearm through a purchase or transfer.

The development of PICS required coordination with the FBI and the National Instant Check System program. Pennsylvania was established as a Point-of-Contact state, in that PICS has the responsibility to conduct background checks for all federal firearm licensees within the Commonwealth.

PICS is a database and communications network dependent system which was designed to handle 1.2 million calls a year. It relies on access to a number of databases at both the state and federal level to complete background checks. Communication problems, or the inability to access any of these databases, will not allow the background check to be completed. Downtime at the federal level is beyond the control of the PSP.

BACKGROUND CHECK DATABASES

The PICS background check process involves accessing both state and federal databases to determine an individual's eligibility to acquire a firearm or license to carry a firearm for the purpose of carrying a firearm concealed on or about one's person or in a vehicle throughout the Commonwealth.

State databases searched:

- Pennsylvania Criminal History Records
- Juvenile Records (contained within the criminal history record file)
- Mental Health File (containing 302, 303, and 304 involuntary commitment information and adjudication of incompetence)
- Pennsylvania Protection From Abuse File (not all Pennsylvania PFA's fit the criteria for entry into the National Protection Order File)
- Pennsylvania Wanted/Missing Persons File (wanted persons for which the entering agency will not extradite, are contained in this file only, not the National Crime Information Center [NCIC] Wanted Persons File)

As an agency organizational segment within a Point-of-Contact State, PICS conducts the check of the Federal databases through the National Instant Check System.

Federal databases searched:

- Interstate Identification Index - Contains criminal history records submitted by states throughout the country, and Federal records
- Military Records - Dishonorable discharges from the Armed Services
- Illegal Alien Records
- Renounced Citizenship
- Mental Defectives
- Federal Protection Order File (does not contain Pennsylvania temporary PFA records)
- NCIC Wanted Persons

PICS STATISTICS

There were 593,379 background checks initiated in 2002.

- 59% were automatically approved through the IVR computer. The remaining 41% were forwarded to a PICS operator for assistance.
- 31% of the calls forwarded to PICS operators were subsequently approved during the initial call.
- A total of 90% of incoming calls were approved on the initial call. The remaining calls are placed into research and determinations are provided within 15 days. (See Appendix A for additional information).

AVERAGE PICS BACKGROUND CHECK CALL TIME

PICS computer system statistical summaries were used to determine the average length of time taken to complete a background check call for 2002. These figures do not include calls that are put into research for more than one day.

- Calls handled through the automated system averaged 41 seconds.
- Operator assisted approvals averaged 5.22 minutes.
- Operator assisted denials averaged 14.22 minutes.
- Combined operator assisted calls averaged 9.72 minutes.

CHALLENGES TO DENIALS

Upon receipt of a challenge to a denial, the transaction file is pulled and reviewed by the PICS Legal Unit. The initial response to a challenge is mailed within five business days to the individual and includes the name and phone number of the legal assistant assigned to the file. The assigned legal assistant works with the individual to obtain information that may lead to a final decision to reverse the denial, or provide the challenger with specific information explaining the reason for denial.

- 11,132 denials were issued by PICS operators in 2002.
- 4,805 individuals challenged their denials.
- 2,730 individuals were issued final denials.
- 2,038 denials were reversed.
- 37 cases are pending final disposition.

APPEAL STATUS

A total of 94 individuals who were issued final denials appealed their case to the Office of Attorney General in 2002. Additional documentation was received that enabled 8 of these cases to be reversed prior to the scheduled hearing date. The following chart reflects the outcome of the remaining cases.

OFFICE OF ATTORNEY GENERAL

CASES UPHELD	12
CASES REVERSED	2
CASES WITHDRAWN/CANCELLED	13
CASES PENDING HEARING/DECISION	59

The first appeals to reach the Commonwealth Court level were in the year 2000. A total of 4 appeals were submitted to the Commonwealth Court in 2002. Listed below is disposition information as reported in 2002.

COMMONWEALTH COURT

CASES UPHELD	3
CASES REVERSED	n/a
CASES REFUSED/WITHDRAWN/CANCELLED	n/a
CASES PENDING HEARING/DECISION	1

Appeals did not reach the Supreme Court level until the year 2001. A total of 4 appeals submitted to the Supreme Court are pending acceptance. Statistics listed for Supreme Court cases reflect cumulative totals.

PA SUPREME COURT

CASES UPHELD	n/a
CASES REVERSED	n/a
CASES REFUSED/WITHDRAWN/CANCELLED	2
CASES ACCEPTED, PENDING HEARING/DECISION	4

FIREARM SALES AND TRANSFERS FOR 2002

There were 3,161 Pennsylvania licensed firearm dealers in 2002. Refer to Appendix E for a breakdown by county. Under the PUFA, licensed firearm dealers are required to conduct background checks on individuals attempting to acquire either a handgun or a long gun. The dealers are also required to complete and submit the *Application/Record of Sale* form promulgated by the PSP. The form is not required for the sale of long guns, although a background check is still necessary unless the long gun transfer is between two private individuals who are both Pennsylvania residents.

Private transfers of long guns between two Pennsylvania residents do not have to be conducted through a licensed firearm dealer. Therefore, no background check is conducted.

Copies of all *Application/Record of Sale* forms are submitted with the *Surcharge Remittance* form to the PSP within 14 days of the transaction. Copies of the forms must be retained at the dealership for a period of 20 years.

- 388,001 firearms were reported purchased/transferred in Pennsylvania in 2002.
- 143,357 handguns were reported purchased/transferred.
- 244,644 long guns were reported purchased/transferred.

Refer to Appendix B for more information on reported sales by county and Appendix C for reported sales by month.

CRIMES COMMITTED WITH FIREARMS IN 2002

The *Pennsylvania Uniform Crime Report* is prepared each year under separate cover by the Pennsylvania State Police. Excerpts of summary data from the 2002 report regarding crimes involving firearms are as follows:

TYPE OF CRIME	TOTAL	FIREARMS	PERCENT
Homicide	599	433	72.3%
Robbery	16,432	6,520	38.7%
Aggravated Assault	25,870	5,396	20.9%

LICENSE TO CARRY FIREARMS/SPORTSMAN'S FIREARM PERMITS

There were a total of 101,440 Licenses to Carry Firearms reported issued by county sheriffs' offices in 2002. Background checks are conducted through PICS to determine an individual's eligibility to obtain a License to Carry Firearms.

Sportsman's Firearm Permits are issued by the County Treasurer's office and do not require a background check. In 2002, there were a total of 6,319 permits issued.

(See Appendix D for individual county totals regarding License to Carry Firearms and Sportsman's Firearm Permits)

PENNSYLVANIA UNIFORM FIREARMS ACT - ENFORCEMENT

Under 18 Pa. C.S. § 6111(g)(4) of the Pennsylvania Uniform Firearms Act, *...any person, purchaser or transferee who, in connection with the purchase, delivery or transfer of a firearm under this chapter, knowingly and intentionally makes any materially false, oral or written statement, or willfully furnishes or exhibits any false identification intended, or likely to deceive the seller, licensed dealer, or licensed manufacturer, commits a felony of the third degree.*

Before initiating investigations under this section, the following information is taken into consideration:

- Initial PICS denial determinations are not always final denials, and the denial determination, exclusively, is not the determining factor for criminal intent.
- Initial denials may be a result of research that could not be completed or fingerprints may be required to distinguish between individuals with similar names and numeric identifiers.
- Individuals denied through PICS have the ability to challenge a denial determination, if they believe they have been denied in error.

In 2002, the following investigations were initiated by the PSP Firearms Division and referred to State Police Troops, local police departments, and the Bureau of Alcohol, Tobacco, Firearms and Explosives.

TOTAL INVESTIGATIONS INITIATED	551
Total Referred to PSP Troops	413
Total Referred to Local PD's	131
Total Referred to BATFE	7

Listed below are the investigation results reported in 2002. As of December 31, 2002 there were 444 investigations with no reported disposition. The breakdown is as follows: 1999-10, 2000-43, 2001-120, and 2002-271.

INVESTIGATION OUTCOMES	
Arrests Reported	282
Convictions Reported	163
Prosecutions Declined	156
Total Dispositions Unreported to Date	444

SYSTEM DOWNTIME

PICS is operational 365 days a year from 8:00 a.m. until 10:00 p.m. for a total of 5,110 hours. PICS experienced 151.4 hours or 2.96% of the total operational hours out of service due to technical problems. (See Appendix F for additional information.)

- 60.0% of downtime was due to technical difficulties with federal databases.
- 32.5% of downtime was due to Pennsylvania State Police system problems.
- 6.9% of downtime was due to a combination of technical problems in both the state and federal systems.
- .6% of downtime was due to other technical difficulties.

CONCLUSION

PICS was developed in accordance with the provisions of the Pennsylvania Uniform Firearms Act. PICS provides a means by which law abiding citizens may acquire firearms without undue or unnecessary restrictions. PICS identifies individuals who are precluded by state or federal law from purchasing a firearm. PICS will not authorize the transfer of a firearm by a licensed dealer to a prohibited person. The data presented in this report indicates that the PICS program is working as intended.

P.I.C.S. 2002 STATISTICS FROM THE I.V.R.COMPUTERS

YEAR 2002	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTALS
Total PICS Calls	42,228	46,558	56,900	49,199	42,406	38,207	40,293	46,527	50,121	61,608	65,526	53,806	593,379
System-Immediate Approvals	24,453	27,646	33,674	28,524	25,639	23,027	24,353	27,599	29,180	35,617	37,007	30,775	347,494
Database Hit-Call to Operator	11,139	12,930	15,247	13,030	11,252	9,908	10,661	13,015	14,473	18,375	19,508	15,523	165,061
Rotary Phone-File Timed Out	6,636	5,982	7,979	7,645	5,515	5,272	5,279	5,913	6,468	7,616	9,011	7,508	80,824
Average %-System Approvals	57.91%	59.38%	59.18%	57.98%	60.46%	60.27%	60.44%	59.32%	58.22%	57.81%	56.48%	57.20%	58.72%

TOTAL TRANSACTIONS CONDUCTED THROUGH PICS IN 2002: 593,379

(Reported as of 5/27/03)

2002 FIREARM SALES/TRANSFERS REPORTED BY COUNTY					
COUNTY	HANDGUN	LONG GUN	COUNTY	HANDGUN	LONG GUN
ADAMS	1,217	3,399	LACKAWANNA	3,268	4,697
ALLEGHENY	11,482	13,125	LANCASTER	6,224	10,712
ARMSTRONG	859	1,865	LAWRENCE	1,496	2,558
BEAVER	2,700	3,166	LEBANON	3,037	6,094
BEDFORD	910	4,527	LEHIGH	5,501	5,991
BERKS	3,826	5,635	LUZERNE	5,063	8,003
BLAIR	2,798	4,102	LYCOMING	2,549	6,274
BRADFORD	940	3,450	MCKEAN	524	1,625
BUCKS	7,363	7,092	MERCER	792	1,994
BUTLER	3,585	6,456	MIFFLIN	379	1,047
CAMBRIA	2,050	4,684	MONROE	3,032	2,817
CAMERON	76	127	MONTGOMERY	5,563	5,746
CARBON	564	1,029	MONTOUR	13	60
CENTRE	756	2,737	NORTHAMPTON	2,638	3,419
CHESTER	2,733	3,600	NORTHUMBERLAND	842	1,758
CLARION	724	2,490	PERRY	932	1,844
CLEARFIELD	2,927	8,839	PHILADELPHIA	7,155	1,977
CLINTON	532	1,923	PIKE	379	889
COLUMBIA	1,340	2,433	POTTER	148	488
CRAWFORD	799	1,829	SCHUYLKILL	2,420	4,871
CUMBERLAND	2,013	5,194	SNYDER	428	1,786
DAUPHIN	1,827	3,343	SOMERSET	1,478	4,205
DELAWARE	4,885	2,341	SULLIVAN	50	322
ELK	471	1,321	SUSQUEHANNA	770	2,417
ERIE	3,360	8,290	TIOGA	790	3,337
FAYETTE	3,171	5,202	UNION	330	1,275
FOREST	1	1	VENANGO	1,268	3,127
FRANKLIN	1,889	6,666	WARREN	676	2,188
FULTON	118	412	WASHINGTON	4,056	5,690
GREENE	636	1,983	WAYNE	1,806	3,172
HUNTINGDON	430	1,643	WESTMORELAND	5,873	10,788
INDIANA	1,269	2,793	WYOMING	234	700
JEFFERSON	632	1,868	YORK	4,621	8,489
JUNIATA	139	719			
GRAND TOTAL FOR HANDGUNS FOR 2002				143,357	
GRAND TOTAL FOR LONG GUNS FOR 2002				244,644	
GRAND TOTAL FIREARM SALES/TRANSFERS REPORTED				388,001	

Totals include any taxed and non-taxed sales/transfers reported for year 2002.

(Reported as of 5/27/03)

FIREARM SALES REPORTED BY MONTH FOR 2002			
2002	HANDGUNS	LONG GUNS	MONTHLY TOTALS
JANUARY	9,700	11,557	21,257
FEBRUARY	12,649	15,831	28,480
MARCH	15,774	21,139	36,913
APRIL	13,135	18,846	31,981
MAY	11,010	15,085	26,095
JUNE	10,204	13,931	24,135
JULY	9,994	13,000	22,994
AUGUST	10,511	17,166	27,677
SEPTEMBER	10,718	21,967	32,685
OCTOBER	12,447	27,800	40,247
NOVEMBER	12,635	33,442	46,077
DECEMBER	14,580	34,880	49,460
GRAND TOTALS	143,357	244,644	388,001

Totals include any taxed and non-taxed sales/transfers reported for year 2002.

(Reported as of 5/28/03)

2002 County Statistics for License to Carry Firearms and Sportsman's Firearm Permits					
COUNTY	LTC	SFP	COUNTY	LTC	SFP
ADAMS	891	25	LACKAWANNA	1,998	66
ALLEGHENY	7,466	338	LANCASTER	3,320	231
ARMSTRONG	1,784	55	LAWRENCE	1,083	95
BEAVER	1,577	191	LEBANON	1,659	45
BEDFORD	640	57	LEHIGH	2,117	100
BERKS	2,634	60	LUZERNE	2,779	149
BLAIR	1,787	18	LYCOMING	1,422	21
BRADFORD	1,022	111	MCKEAN	794	32
BUCKS	5,183	207	MERCER	1,135	189
BUTLER	1,946	66	MIFFLIN	539	39
CAMBRIA	2,139	169	MONROE	1,026	113
CAMERON	147	13	MONTGOMERY	3,932	235
CARBON	947	68	MONTOUR	163	24
CENTRE	1,388	61	NORTHAMPTON	1,388	107
CHESTER	2,104	115	NORTHUMBERLAND	1,139	30
CLARION	609	66	PERRY	786	68
CLEARFIELD	1,136	78	PHILADELPHIA	5,341	7
CLINTON	585	24	PIKE	785	188
COLUMBIA	772	79	POTTER	239	54
CRAWFORD	947	220	SCHUYLKILL	2,069	19
CUMBERLAND	1,677	85	SNYDER	552	21
DAUPHIN	2,386	41	SOMERSET	750	108
DELAWARE	2,466	114	SULLIVAN	122	33
ELK	659	76	SUSQUEHANNA	820	66
ERIE	1,626	258	TIOGA	663	67
FAYETTE	1,858	112	UNION	540	7
FOREST	155	57	VENANGO	889	129
FRANKLIN	1,264	99	WARREN	863	76
FULTON	240	9	WASHINGTON	1,710	177
GREENE	382	103	WAYNE	614	118
HUNTINGDON	558	97	WESTMORELAND	4,621	342
INDIANA	1,014	113	WYOMING	539	26
JEFFERSON	923	48	YORK	3,835	86
JUNIATA	296	18			
GRAND TOTAL LTC FOR 2002				101,440	
GRAND TOTAL SFP FOR 2002				6,319	

LTC - License To Carry
SFP - Sportsman's Firearm Permit

NUMBER OF LICENSED FIREARM DEALERS BY COUNTY FOR 2002			
COUNTY	NO. DEALERS	COUNTY	NO. DEALERS
ADAMS	38	LACKAWANNA	64
ALLEGHENY	166	LANCASTER	79
ARMSTRONG	37	LAWRENCE	24
BEAVER	59	LEBANON	34
BEDFORD	26	LEHIGH	58
BERKS	99	LUZERNE	103
BLAIR	49	LYCOMING	57
BRADFORD	56	MCKEAN	26
BUCKS	104	MERCER	52
BUTLER	62	MIFFLIN	23
CAMBRIA	56	MONROE	58
CAMERON	9	MONTGOMERY	87
CARBON	17	MONTOUR	6
CENTRE	46	NORTHAMPTON	56
CHESTER	98	NORTHUMBERLAND	37
CLARION	31	PERRY	29
CLEARFIELD	34	PHILADELPHIA	29
CLINTON	15	PIKE	28
COLUMBIA	39	POTTER	19
CRAWFORD	37	SCHUYLKILL	62
CUMBERLAND	67	SNYDER	20
DAUPHIN	57	SOMERSET	48
DELAWARE	52	SULLIVAN	7
ELK	31	SUSQUEHANNA	44
ERIE	56	TIOGA	39
FAYETTE	57	UNION	17
FOREST	5	VENANGO	28
FRANKLIN	52	WARREN	39
FULTON	14	WASHINGTON	45
GREENE	18	WAYNE	34
HUNTINGDON	30	WESTMORELAND	154
INDIANA	67	WYOMING	15
JEFFERSON	32	YORK	113
JUNIATA	11		
TOTAL LICENSED FIREARM DEALERS FOR 2002			3,161

PENNSYLVANIA INSTANT CHECK SYSTEM DOWNTIME - 2002														
Month	Total Hours Down	NICS Hours		PSP Hours		Both Hours		Other Hours		No. Days Affected	Minimum Minutes Down	Maximum Minutes Down	Partial System Out of Service	System Out of Service
		Partial	Down	Partial	Down	Partial	Down	Partial	Down					
January	19.4	7.5	5.7	0.5	5.2	0.5				10	10	255	1.96%	2.51%
February	14.1	1.9	9.0	0.5	2.7					9	8	340	0.61%	2.99%
March	14.8	8.1	1.3	0.4	4.2		0.8			12	5	112	1.96%	1.45%
April	22.2	1.2	6.8		12.5		1.7			9	30	325	0.28%	5.00%
May	9.6	1.3	5.4	0.6			2.3			6	21	265	0.44%	1.77%
June	6.0	1.2	4.2		0.6					4	4	235	0.29%	1.14%
July	16.7	0.1	6.8	0.1	6.7		3.0			7	2	277	0.05%	3.80%
August	11.7	3.1	3.6	2.2	2.8					11	5	109	1.22%	1.47%
September	5.1	0.2	4.7						*0.2	5	12	158	0.04%	1.17%
October	0.5	0.3			0.2					2	15	15	0.06%	0.06%
November	15.8	4.2	5.7		4.8		1.1			7	15	245	1.00%	2.76%
December	1.3		0.7				**0.6		2	0	0	0.30%	0.00%	
TOTALS	137.2	29.1	53.2	5.0	39.7	0.5	8.9	0.6	0.2	84	127	2,336		
AVERAGE SYSTEM DOWNTIME FOR 2002: 2.68%														

Other: *Communication problem with Harrisburg PD. **Penn Dot Down